KWH Reminds Public to Stay Alert to Fraudulent Calls

Date: 16 November 2023

Kwong Wah Hospital (KWH) reminded members of the public to stay alert to fraudulent calls. As informed by members of the public, they have received calls claimed to be calling from KWH and in the form of pre-recorded messages requesting the recipients to provide personal information for checking.

KWH reiterates that hospital staff will contact patients by phone in person, and will provide relevant information to verify the identity of both parties. Members of the public are advised not to disclose personal information during any unidentified phone calls.

Please report any suspected fraudulent calls to 18222, the "Anti-Scam Helpline 18222" helpline of Anti-Deception Coordination Centre (ADCC) of the Hong Kong Police Force.

